

**Position:** Community Organiser

**Program:** Public System Partnership

**Location:** Palghar- 1

### About SNEHA

A secular, Mumbai-based non-profit organisation, SNEHA believes that investing in women's health is essential to building viable urban communities. SNEHA targets four large public health areas: Maternal and Newborn Health, Child Health and Nutrition, Sexual and Reproductive Health and Prevention of Violence against Women and Children.

Our approach is two-pronged: it recognises that in order to improve urban health standards, our initiatives must target both care seekers and care providers. We work at the community level to empower women and slum communities to be catalysts of change in their own right and collaborate with existing public health systems and health care providers to create sustainable improvements in urban health.

### About the Program

The Public System Partnership Program partners with seven municipal corporations namely Mumbai, Thane, Kalyan-Dombivli, Mira-Bhayandar, Vasai-Virar City, Bhiwandi-Nizampur and Ulhasnagar covering Mumbai Metropolitan Region and Rural areas namely Ambarnath, Badlapur, Kalyan, Bhiwandi and Palghar. The main purpose is to impact Maternal and Child health indicators in urban slums.

Public System Partnership Program and SNEHA have partnered in initiating and sustaining a formal referral system for mothers and newborns and focusing on improving the status of maternal and neonatal health services. Along with the system strengthening component, community mobilization was also given high priority. With the purpose of improving community participation Community Health Committees were formed in the vulnerable locations and efforts were made to convert these group into MAS.

### Roles and Responsibilities:

The role of Community Organizer will be as follows.

- Visiting project areas and build rapport with the health facility staff and the community volunteers / ASHAs.
- Observation of antenatal and postnatal care OPDs at the PHCs and hospitals for further intervention.
- Conducting regular awareness health talks, Exhibitions at the PHCs and hospitals on ANC/ PNC, Immunization, Family planning, nutrition and allied topics.
- Observation of service provisions at the PHCs and advocacy with the PHC staff for better service deliveries based on the observations and feedback received from the beneficiaries and communities.
- Building rapport and supporting ASHA workers for formation and engagement of Mahila Arogya Samiti (MAS) ensuring widen community outreach purpose.
- Conduct Monthly meetings and arrange quarterly training with MAS group.
- Supporting ASHA workers to visit reluctant cases and counselling to access the services.
- Identification of key partners, stakeholders, CBOs, NGOs and Service Providers in the area; for further collaboration.
- Supporting Program Officer in arranging training & meetings with the health facility staff and capacity building of ASHA workers.
- Planning and participating actively in the community / Health post events/ PHC.

- Building capacities of ASHA workers for error free and timely documentation, community mobilization, facilitation skills etc.
- Other duties as assigned by the community project coordinator and project officer.
- Attending monthly, weekly team meetings and actively participation in the discussions.
- Attending monthly meetings in centre office, training, workshops as and when planned.
- Sharing work experiences in the team meetings, common meetings for further learnings of the colleagues.

#### Planning and Reporting:

- Preparing monthly, weekly and daily plans for the implementation and share with PO in advance.
- Report daily to program Officer on work done and accomplishments.
- Filling of CommCare forms on the activities completed.
- Ensure error free data entry and submission.
- Documentation of case stories from the field on monthly basis and submission to the PO following the deadline.

#### Person Specification Requirements:

##### Essential

- Education to at least 12th pass.
- Experience working in the community and public system.
- Flexibility to travel to the health facilities in the three municipal councils and other corporations.
- Excellent skills of interpersonal communication, convincing skills, rapport building.
- Fluency in Hindi and Marathi.
- Self-starting and self-monitoring abilities.
- Flexibility in time management.
- Ability to work in the team.
- Ability to work with patience, motivation, persistence efforts.

##### Desirable

- Personal vehicle for travel.
- Familiarity with services provided of health facilities.
- Experience in community mobilization.
- Negotiation skills.

**APPLICATIONS:** Interested candidates can send their CVs via email to [nikita.parab@snehamumbai.org](mailto:nikita.parab@snehamumbai.org) with

**Subject line: Community Organizer || Public System Partnership || Building Bridges PSP**