



## COMMUNITY ORGANISER

### **ABOUT SNEHA**

SNEHA, a Mumbai-based non-profit with over 450 staff, focuses on improving health and nutrition in urban slums. Using a life-cycle approach, it addresses critical health and nutrition needs at key stages— from adolescence to family planning—aiming to enhance outcomes for women and children in vulnerable communities across Mumbai and the Mumbai Metropolitan Region.

It focuses on enhancing urban health by empowering both care seekers and providers. We work with informal settlement communities to drive change and partner with public health systems to ensure sustainable improvements. Our programs include Maternal and Child Health, Empowerment of Health and Sexuality of Adolescents, Public System Partnership, Prevention of Violence against Women and Children, SNEHA Shakti, Palliative Care, and Livelihood Generation.

### **ABOUT THE PROGRAM**

The Public System Partnership Program partners with seven municipal corporations namely Mumbai, Thane, Kalyan-Dombivli, Mira-Bhayandar, Vasai-Virar City, Bhiwandi-Nizampur and Ulhasnagar covering Mumbai Metropolitan Region and Rural areas namely Ambernath, Badlapur, Kalyan, Bhiwandi and Palghar. The main purpose is to impact Maternal and Child health indicators in urban slums.

Public System Partnership Program and SNEHA have partnered in initiating and sustaining a formal referral system for mothers and newborns and focusing on improving the status of maternal and neonatal health services. Along with the system strengthening component, community mobilization was also given high priority. With the purpose of improving community participation Community Health Committees were formed in the vulnerable locations and efforts were made to convert these group into MAS.

### **“WHAT’S IN IT FOR ME” (WIIFM) - AT SNEHA**

At SNEHA, our fundamental belief is that prioritizing people is key, demonstrating our strong dedication to nurturing a supportive and growth-driven atmosphere. We uphold an open-door policy that champions transparency and open dialogue. We actively invite employees to voice their ideas, feedback, and concerns, fostering a culture where innovation and teamwork can flourish.







*If you value excellence and are passionate about nurturing individuals, SNEHA is the perfect place for you!!*  
For detailed Information visit our website: [www.snehamumbai.org](http://www.snehamumbai.org) and follow us on:

### SNEHA - SOCIAL MEDIA HANDLES

	<a href="https://www.instagram.com/snehamumbai_official">@snehamumbai_official</a>
	<a href="https://www.facebook.com/SnehaMumbai">https://www.facebook.com/SnehaMumbai</a>
	<a href="https://twitter.com/SNEHAMumbai">@SNEHAMumbai</a>
	<a href="https://www.linkedin.com/company/544355/">https://www.linkedin.com/company/544355/</a>
	<a href="https://www.youtube.com/@snehamumbai">@snehamumbai</a>

### PROFILE SNAPSHOT

#### **Designation:** Community Organizer

-  **Role:** Conducting regular awareness health talks, Exhibitions at the PHCs and hospitals on ANC/ PNC, Immunization, Family planning, nutrition and allied topics.
-  **Educational Requirement:** At least 12th pass.
-  **Experience:** Minimum 2-3 years of experience working in the community and public system.
-  **Location:** Kalyan to Badlapur
-  **Reports to:** Program Officer
-  **Apply:** Applications are to be sent via email to [recruitment@snehamumbai.org](mailto:recruitment@snehamumbai.org) with the Subject line: “**Community Organiser**”

### COMPREHENSIVE OVERVIEW OF THE POSITION

#### **Core responsibilities:**

- Identification of key partners, stakeholders, CBOs, NGOs and Service Providers in the area; for further collaboration.
- Filling of CommCare forms on the activities completed.
- Ensure error free data entry and submission.
- Documentation of case stories from the field on monthly basis and submission to the PO following the deadline.
- Other duties as assigned by the community project coordinator and project officer.

### **Working with ASHA workers:**

- Visiting project areas and build rapport with the health facility staff and the community volunteers / ASHAs.
- Building rapport and supporting ASHA workers for formation and engagement of Mahila Arogya Samiti (MAS) ensuring wider community outreach purpose.
- Conduct Monthly meetings and arrange quarterly training with MAS group.
- Building capacities of ASHA workers for error free and timely documentation, community mobilization, facilitation skills etc.
- Supporting ASHA workers to visit reluctant cases and counselling to access the services.
- Supporting Program Officer in arranging training & meetings with the health facility staff and capacity building of ASHA workers.

### **Observational tasks:**

- Observation of antenatal and postnatal care OPDs at the PHCs and hospitals for further intervention.
- Observation of service provisions at the PHCs and advocacy with the PHC staff for better service deliveries based on the observations and feedback received from the beneficiaries and communities.

### **Timely updates and meetings:**

- Preparing monthly, weekly and daily plans for the implementation and share with PO in advance.
- Planning and participating actively in the community / Health post events/ PHC.
- Attending monthly meetings in centre office, training, workshops as and when planned.
- Sharing work experiences in the team meetings, common meetings for further learnings of the colleagues.

### **CRITICAL TRAITS**

- Experience in community mobilization.
- Negotiation skills.
- Excellent skills of interpersonal communication, convincing skills, rapport building.
- Fluency in Hindi and Marathi.
- Self-starting and self-monitoring abilities.

### **BEHAVIORAL COMPETENCY**

- Flexibility to travel to the health facilities in the three municipal councils and other corporations.
- Familiarity with services provided of health facilities.
- Ability to work with patience, motivation, persistence efforts.
- Flexibility in time management.
- Ability to work in the team.

### **DESIRABLE**

- Personal vehicle for travel.

**“Come and be a catalyst for innovation and positive change-apply today to shape the future with us!”**