

## **ABOUT SNEHA**

SNEHA (Society for Nutrition, Education and Health Action) is a Mumbai-based non-profit organization dedicated to improving the health, nutrition, and safety of women and children living in vulnerable urban informal settlements. Our mission is to empower urban women and children through integrated health and nutrition programs, education, and advocacy.

We work through a dual approach—engaging both care seekers and care providers. At the community level, we empower women and families to become agents of change, while simultaneously collaborating with public health and safety systems to drive sustainable improvements in urban health outcomes.

SNEHA's key programs include:

Maternal and Child Health  
Empowerment, Health and Sexuality of Adolescent  
Prevention of Violence against Women and Children  
Public System Partnership  
SNEHA Shakti  
Palliative Care  
Livelihood Generation

Between 2016 and 2025, SNEHA directly reached over 620,555 women, children, and healthcare workers, and indirectly impacted a population of over 3.63 million across seven municipal corporations and three municipal councils in the Mumbai Metropolitan Region (MMR).

Today, SNEHA is a 500+ member organization with deep grassroots presence and a strong track record of reducing maternal and neonatal mortality, child malnutrition, adolescent anemia, and gender-based violence—key determinants of health equity for families and communities.

## **ABOUT THE PROGRAM**

This project seeks to provide palliative care to all people, irrespective of caste, creed, religion and economic status, to allow them to live their life with minimum pain, with dignity and comfort, to the very end. It seeks to provide prevention of and relief from suffering to patients with life-limiting illness or experiencing intense pain through provision of medical support, counselling and other services.

### **Objectives of the Palliative care program**

1. To improve the quality of life of patients registered at RPC for palliative care with effective symptom management
2. To support primary family caregivers in looking after their loved ones suffering from severe life limiting illnesses & increase their comfort level in looking after the patients registered with us

3. To increase awareness of palliative care and uptake of services amongst people living in vulnerable communities' in H West Ward.
4. To institutionalize palliative care by setting up palliative care OPDs in four tertiary hospitals of Mumbai and increase awareness, coverage, uptake of services and sustainability of the intervention model planned.

### **"WHAT'S IN IT FOR ME" (WIIFM) - AT SNEHA**

At SNEHA, our fundamental belief is that prioritizing people is key, demonstrating our strong dedication to nurturing a supportive and growth-driven atmosphere. We uphold an open-door policy that champions transparency and open dialogue. We actively invite employees to voice their ideas, feedback, and concerns, fostering a culture where innovation and teamwork can flourish.

**If you value excellence and are passionate about nurturing individuals, SNEHA is the perfect place for you!!**

For detailed Information visit our website: [www.snehamumbai.org](http://www.snehamumbai.org) and follow us on:

| <b>SNEHA - SOCIAL MEDIA HANDLES</b>   |   |
|---|---|
|    | <a href="https://www.instagram.com/snehamumbai_official">@snehamumbai_official</a>              |
|   | <a href="https://www.facebook.com/SnehaMumbai">https://www.facebook.com/SnehaMumbai</a>         |
|  | <a href="https://twitter.com/SNEHAMumbai">@SNEHAMumbai</a>                                      |
|  | <a href="https://www.linkedin.com/company/544355/">https://www.linkedin.com/company/544355/</a> |
|  | <a href="https://www.youtube.com/snehamumbai">@snehamumbai</a>                                  |

### **PROFILE SNAPSHOT**

#### **Designation: Community Organiser**

- Role:** The Community Organizer will report to the Program Officer in a consistent manner by providing help in organizing meeting, events, training, and campaigns with the counsellor.
- Educational Requirement:** Minimum SSC
- Experience:** Minimum one year work experience. Freshers with related social work experience in the same field who have worked as volunteers for a considerable period.
- Location:** Chotta Sion Hospital, Dharavi.
- Reports to:** Program Officer
- Apply:** Applications are to be sent via email to [belinda.menezes@snehamumbai.org](mailto:belinda.menezes@snehamumbai.org) with the Subject line: "Community Organiser- Chotta Sion"
- Date of publishing:** 24<sup>th</sup> June 2025

## COMPREHENSIVE OVERVIEW OF THE POSITION

### RESPONSIBILITIES INCLUDE:

- Conduct regular visits at OPD and community to Awareness of Palliative care and identify patient and register for Palliative care services.
- Engage with health posts and Community Health Volunteers (CHVs) to involve them in program activities. -ICDS Staff, ASHA workers, other SNEHA staff.
- Conduct meeting with the Volunteers and Sanginis.
- Mobilizing community people for the awareness meetings, events, trainings, and campaigns.
- Consistently report to the Program Officer regarding ongoing activities and case updates.
- Actively participate in monthly staff meetings, weekly program officer meetings, trainings, and other team activities.
- Prepare and maintain monthly reports, as well as documentation of training sessions and event minutes.
- Perform any other tasks assigned by the supervisor, as required by the program

### BEHAVIORAL COMPETENCIES

- **Empathy and Compassion:** Understands and shares client feelings with a non-judgmental attitude.
- **Active Listening:** Listens attentively, reflects accurately, and responds to emotional cues.
- **Effective Communication:** Communicates clearly and adapts to clients' emotional and cognitive needs.
- **Confidentiality and Integrity:** Upholds strict confidentiality and demonstrates ethical behavior.
- **Attention to Detail:** Accurately records case data, prepares documentation, and ensures thorough reporting.

## CRITICAL TRAITS

- **Adaptability and Flexibility:** Adjusts to changing community dynamics, needs, and program requirements.
- **Initiative and Proactiveness:** Takes independent action to conduct visits, identify cases, and support survivors.

**“Come and be a catalyst for innovation and positive change—apply today to shape the future with us!”**