

ABOUT SNEHA

SNEHA (Society for Nutrition, Education and Health Action) is a Mumbai-based non-profit organization dedicated to improving the health, nutrition, and safety of women and children living in vulnerable urban informal settlements. Our mission is to empower urban women and children through integrated health and nutrition programs, education, and advocacy.

We work through a dual approach—engaging both care seekers and care providers. At the community level, we empower women and families to become agents of change, while simultaneously collaborating with public health and safety systems to drive sustainable improvements in urban health outcomes.

SNEHA's key programs include:

- Maternal and Child Health
- Empowerment, Health and Sexuality of Adolescent
- Prevention of Violence against Women and Children
- Public System Partnership
- SNEHA Shakti
- Palliative Care
- Livelihood Generation

Between 2016 and 2025, SNEHA directly reached over 620,555 women, children, and healthcare workers, and indirectly impacted a population of over 3.63 million across seven municipal corporations and three municipal councils in the Mumbai Metropolitan Region (MMR). Today, SNEHA is a 500+ member organization with deep grassroots presence and a strong track record of reducing maternal and neonatal mortality, child malnutrition, adolescent anemia, and gender-based violence— key determinants of health equity for families and communities.

ABOUT THE PROGRAM SNEHA CENTER:

Sustainability Intervention (SI):

The goal is to improve the health, and nutritional status of women and children in vulnerable communities in Mumbai by influencing caregivers' behaviors and strengthening the capacities of communities and systems stakeholders. To build the capacities of the community to catalyze individual and community action for child and maternal health. To engage with public systems for enhancing the access and provision of maternal and child health service. The SNEHA Centre Program in the M/E ward has been in operation since 2012, with a long-term intervention to improve the health and nutrition status of women and children in selectively vulnerable pockets. From 2012 to 2022, the program had direct intervention in four vulnerable communities of the M/E ward, which later enter into indirect/hybrid intervention (2022-2024) by engaging the community volunteers in the community intervention. To achieve the sustainability of this maternal, and child health intervention (MCH), this program initiated its last phase of sustainability intervention, in April 2024 where the limited human

resources work in collaboration with the Community Action Groups (CAGs) i.e. the community volunteers and BMC health, and ICDS system to strengthen and sustain the uptake of health, and nutrition services for women and children.

“WHAT’S IN IT FOR ME” (WIIFM) - AT SNEHA

At SNEHA, our fundamental belief is that prioritizing people is key, demonstrating our strong dedication to nurturing a supportive and growth-driven atmosphere. We uphold an open-door policy that champions transparency and open dialogue. We actively invite employees to voice their ideas, feedback, and concerns, fostering a culture where innovation and teamwork can flourish.








If you value excellence and are passionate about nurturing individuals, SNEHA is the perfect place for you!!

For detailed Information visit our website: www.snehamumbai.org and follow us on:

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PROFILE SNAPSHOT

Designation: Community Organizer

-  **Role:** Coordination and liaison with ICDS, and MCGM to ensure health and nutrition services availability through volunteer support, capacity building and support.
-  **Educational Requirement:** HSC Degree
-  **Experience:** Minimum 4 years of relevant experience on maternal and child health issues in the community.
-  **Location:** Janata Nagar(Mankhurd, M/E ward, Mumbai)
-  **Reports to:** Program Officer
-  **Apply:** Applications are to be sent via email to lakhvinder.kaur@snehamumbai.org with the Subject line: **“Community Organizer”**
-  **Date of publishing:** 25th Sep 25

COMPREHENSIVE OVERVIEW OF THE POSITION

Core Responsibilities:

Providing support to Community Volunteers

- Periodic home visits to community volunteers
- Capacity building of community volunteers around 50-60 volunteers.
- Understanding the needs of volunteers, and supporting benefits of various government schemes to community volunteers.
- To lead Individual and collective actions in the community
- To have periodic meetings, planning with ICDS, and health system for joint work.
- Facilitating sessions, and meetings with stakeholders for Maternal and child health, Government services, and community development issues.
- Establishing platforms for dialogue between volunteers and ICDS, health system staff.
- Ensure the program outputs, and outcomes are achieved with the support of community volunteers, ICDS, and public health system collaboration.
- Filling out supportive supervision visit form for each volunteer as per protocols of intervention.
- To coordinate with local groups of social influencers, CBO's, and NGO's to network for community volunteers, and key beneficiaries.

Planning of events

- Any other activities assigned to fulfill programmatic outcomes and goals, e.g., community events, and any research data required from the community for any program-related research work.
- Managing pictures and documents of meetings, activities, and events.

Data Entry

- Crosschecking data collected from CAGs, ICDS, and health systems and ensuring data entry in the Commcare application.
- Document case stories
- Manage data and ensure daily data entry

BEHAVIOURAL COMPETENCY

- Ability to maintain role boundaries
- Interest in different themes like community development, child health and nutrition, family planning, and maternal and newborn health.
- Ability to handle community issues.
- Contribute to the organizational culture and work of SNEHA to an appropriate degree
- Participate in the SNEHA activities

CRITICAL TRAITS

- Fluency in Hindi, and Marathi and able to understand English.
- In-depth understanding of community-led volunteer interventions. Should have worked on the identification, mobilization, engagement and development of volunteers for improved maternal and child health and nutrition issues in urban slums
- Familiarity with government systems, ministries, departments, and informal settlements in Mumbai
- Good communication and negotiation skills.
- Experience in training on maternal child health, government schemes, and community development.
- Experience in documentation, quantitative and qualitative data interpretation.
- MS Office skills (Word, Excel, and PowerPoint).
- Self-starting and self-monitoring abilities.
- Flexibility in time management.
- Willingness to learn new schemes and skills.

“Come and be a catalyst for innovation and positive change—apply today to shape the future with us!”