

ABOUT SNEHA

SNEHA (Society for Nutrition, Education and Health Action) is a Mumbai-based non-profit organization dedicated to improving the health, nutrition, and safety of women and children living in vulnerable urban informal settlements. Our mission is to empower urban women and children through integrated health and nutrition programs, education, and advocacy.

We work through a dual approach—engaging both care seekers and care providers. At the community level, we empower women and families to become agents of change, while simultaneously collaborating with public health and safety systems to drive sustainable improvements in urban health outcomes.

SNEHA's key programs include:

- Maternal and Child Health
- Empowerment, Health and Sexuality of Adolescent
- Prevention of Violence against Women and Children
- Public System Partnership
- SNEHA Shakti
- Palliative Care
- Livelihood Generation

Between 2016 and 2025, SNEHA directly reached over 620,555 women, children, and healthcare workers, and indirectly impacted a population of over 3.63 million across seven municipal corporations and three municipal councils in the Mumbai Metropolitan Region (MMR). Today, SNEHA is a 500+ member organization with deep grassroots presence and a strong track record of reducing maternal and neonatal mortality, child malnutrition, adolescent anaemia, and gender-based violence— key determinants of health equity for families and communities.

ABOUT THE PROGRAM

SNEHA's MCH - AAHAR program intervention has worked in partnership with the systems and communities at Dharavi, Wadala and Turbhe. While we address issues on the supply side, we accept that we need to address the awareness and uptake of ICDS and Health system services by the community. To increase knowledge and bring about behavior change in the community, we have worked on educating mothers and care givers on different aspects of child health and nutrition, sanitation, hygiene and the services they are entitled to from ICDS and health departments. We would now like to further build capacity of the community to expect, demand and negotiate availability and improved quality services from ICDS and on the other hand, to demonstrate their responsibility for the community mothers and young children. We will facilitate the community to act as the catalyst for sustained change. SNEHA has focused its efforts in the AAHAR program on reduction of malnutrition, maternal anemia, to improve the maternal health and nutrition, to address the gaps in maternal and child health and nutrition services through a partnership with systems and community, to improve referral and services related to gender based violence (GBV), to equip anganwadi workers with knowledge and skill-based trainings for enhanced delivery of ICDS services, sustain community participation and action through community volunteers and provide mentoring support to FLWs for enhanced community outreach and service.

ABOUT THE PROJECT

MSI Aahar – Sahyog Dharavi : The Aahar Sahyog Program of SNEHA focuses on improving maternal, newborn, and child health and nutrition (MCHN) in the most vulnerable pockets of Dharavi, directly engaging with 13,000 households covering a population of 65,000. The program aims to reduce malnutrition and strengthen public health and nutrition services by building the capacity of community volunteers and integrating them with government systems such as ICDS and public healthcare services. Transitioning from a direct intervention to a hybrid model, the program emphasizes empowering local leadership through Community Action Groups (CAGs), with a vision to convert them into government- recognized Mahila Aarogya Samitis (MAS) for sustainability. SNEHA's approach involves a balanced strategy where frontline workers dedicate their time to home visits, volunteer capacity building, and system strengthening. By fostering partnerships between the community, health systems, and service providers, the program ensures long-term improvements in health outcomes while encouraging community ownership for lasting change.

In Dharavi, Social Nagar, Rajiv Gandhi Nagar, AKG Nagar, and Kunchikurve Nagar, addressing malnutrition and improving maternal health component. This program aims to leverage partnerships with community members, local government, and frontline workers to enhance child health and nutrition outcomes.

"WHAT'S IN IT FOR ME" (WIIFM) - AT SNEHA

At SNEHA, our fundamental belief is that prioritizing people is key, demonstrating our strong dedication to nurturing a supportive and growth-driven atmosphere. We uphold an open-door policy that champions transparency and open dialogue. We actively invite employees to voice their ideas, feedback, and concerns, fostering a culture where innovation and teamwork can flourish.

If you value excellence and are passionate about nurturing individuals, SNEHA is the perfect place for you!!

For detailed Information visit our website: www.snehamumbai.org and follow us on:

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PROFILE SNAPSHOT

Designation: Community Organizer

- ✚ **Role:** Mobilization, Anthropometry, protocolled visits, MCH, CHN, SPS
- ✚ **Educational Requirement:** Minimum SSC pass
- ✚ **Experience:** Work experience more than 2 to 5 years in Dharavi related to MCH in the social sector preferably in the space of health and nutrition with a minimum one year of work experience. Fresher with related social work experience in the same field who have worked as volunteers for a considerable period can also apply.
- ✚ **Location:** Dharavi
- ✚ **Reports to:** Program Officer
- ✚ **Apply:** Applications are to be sent via email to lakhvinder.kaur@snehamumbai.org with the Subject line: “Community Organizer-Dharavi”
- ✚ **Date of publishing:** 03rd Dec 2025

CORES RESPONSIBILITIES

Child Health and Nutrition

- Conduct regular home visits to children.
- Conduct Anthropometry of 0-2yrs Children with Anganwadi Sevika
- Coordination with Anganwadi Sevika for events, THR distribution and Immunization through regular meetings.
- Identification of malnourished children and referral and ensuring treatment through regular follow ups
- Provide counseling to the parents/guardians on Health, Nutrition and Child development
- Conduct joint home visit with ICDS/ASHA/ and the beneficiaries.
- Conduct group meetings with beneficiaries.
- Conduct the Event with beneficiaries and stakeholders.

Maternal Health and Nutrition:

- Conduct regular monthly menstrual surveillance during the home visits
- Identify and conduct early registration of pregnant women
- Conduct protocolled visit to pregnant and lactating women along with ICDS.
- Provide counseling on health and nutrition to women and her family
- Prompt referral of pregnant and lactating women for health service

Sexual and Reproductive Health:

- Provide counseling on the adoption of family planning methods to women and her family.
- Refer women to the health posts to avail and access family planning methods
- Conduct home visits as per protocol to married women of reproductive age
- Identification and referral of domestic violence cases.

Volunteers' engagement:

- Identification and profiling of new volunteers.
- Ensure volunteers Mobilization of children for Anthropometry, THR and Immunization.
- Accompany of volunteers for home visit for observation of beneficiaries.
- Make CAG groups and ensure their day to day activity
- Ensure volunteers participation in monthly meetings and trainings

Documentation:

- Maintain data base on Commcare of the beneficiaries and activities on daily basis.
- Prepare case stories on monthly basis
- Maintain data of volunteers' work

SKILLS & COMPETENCIES

- Strong commitment to gender equality and women's rights.
- Ability to remain non-judgmental and set aside personal biases when working with survivors.
- Effective communication and interpersonal skills.
- Capacity to adapt to change and work with diverse groups.
- Enthusiasm for community engagement and networking.
- High empathy along with negotiation and persuasion skills.
- Strong ethical values and professional work ethics.
- Willingness to work late hours or weekends when required.

CRITICAL TRAITS

- Familiarity and some knowledge and exposure of the government systems and information on the various social protection schemes
- Interest and knowledge in the field of child health and nutrition, early child care and development of children, maternal health and family planning.
- Experience in community mobilization and intervention
- Fluency in oral and written communication (preference language is Marathi and Hindi)
- Flexibility in time management.
- Negotiation skills

- Target-goal oriented work
- Good documentation and communication skills

BEHAVIOURAL COMPETENCIES

- Comfortable and willing to work in a team
- Trustworthy and reliable
- Organization value-driven
- Problem solving and conflict management

“Come and be a catalyst for innovation and positive change—apply today to shape the future with us!”