

ABOUT SNEHA

SNEHA (Society for Nutrition, Education and Health Action) is a Mumbai-based non-profit organization dedicated to improving the health, nutrition, and safety of women and children living in vulnerable urban informal settlements. Our mission is to empower urban women and children through integrated health and nutrition programs, education, and advocacy.

We work through a dual approach—engaging both care seekers and care providers. At the community level, we empower women and families to become agents of change, while simultaneously collaborating with public health and safety systems to drive sustainable improvements in urban health outcomes.

SNEHA's key programs include:

- Maternal and Child Health
- Empowerment, Health and Sexuality of Adolescent
- Prevention of Violence against Women and Children
- Public System Partnership
- Palliative Care
- Livelihood Generation

Between 2016 and 2025, SNEHA directly reached over 620,555 women, children, and healthcare workers, and indirectly impacted a population of over 3.63 million across seven municipal corporations and three municipal councils in the Mumbai Metropolitan Region (MMR).

Today, SNEHA is a 500+ member organization with deep grassroots presence and a strong track record of reducing maternal and neonatal mortality, child malnutrition, adolescent anemia, and gender-based violence—key determinants of health equity for families and communities.

ABOUT THE PROGRAM

SNEHA has extensive experience working with health systems, fostering strong relationships within these systems. We also have experience working with the community, respecting their beliefs and values and establishing volunteer groups while building their capacities to ensure sustainable action even after SNEHA's exit. Our expertise extends to managing complex, multifaceted healthcare models, supported by strong intervention, and monitoring and evaluation protocols. We leverage technology for efficient data collection, visualization, and real time data analysis for intervention planning. We have trained human resources to carry out intervention and we have shown impactful changes in our interventions in the past. In this Aahar Samarth project F North ward, we aim to scale up our efforts to reach 400,000 of the most vulnerable people out of a total population of 561,000 focusing on strengthening the health and nutrition system to ensure effective community outreach and effective service delivery to the community.

ABOUT THE PROJECT

The SNEHA Aahar Samarth “Enhancing Collaboration with Public Health (BMC) and Nutrition Systems (ICDS) to Improve Health of Women and Children in Mumbai” is a three-year initiative (April 2025–March 2028) implemented in the F/North ward targeting vulnerable populations in urban informal settlements. Aimed at improving maternal and child health and nutrition outcomes, the project will directly benefit over 46,000 individuals—including pregnant women, children under five, frontline workers, and married women of reproductive age—and indirectly reach around 400,000 people. It focuses on strengthening collaboration with public systems like BMC and ICDS, building the capacity of frontline health workers, ensuring better service delivery, and engaging the community through volunteers and group meetings. Key goals include increasing immunization, improving antenatal care and nutrition, promoting family planning, reducing malnutrition, and enhancing the performance and accountability of Anganwadi and health systems.

“WHAT’S IN IT FOR ME” (WIIFM) - AT SNEHA

At SNEHA, our fundamental belief is that prioritizing people is key, demonstrating our strong dedication to nurturing a supportive and growth-driven atmosphere. We uphold an open-door policy that champions transparency and open dialogue. We actively invite employees to voice their ideas, feedback, and concerns, fostering a culture where innovation and teamwork can flourish.








If you value excellence and are passionate about nurturing individuals, SNEHA is the perfect place for you!!

For detailed Information visit our website: www.snehamumbai.org and follow us on

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	@snehamumbai

PROFILE SNAPSHOT

Designation: Program Officer

-  **Role:** This role entails facilitating with government health and nutrition system various local stakeholders in the program and documentation of overall processes.
-  **Educational Requirement:** Graduate / MSW
-  **Experience:** Relevant experience of at least 5 years in the social/Public Health sector
-  **Location:** Wadala, F North Ward, Mumbai
-  **Reports to:** Program Coordinator
-  **Apply:** Applications are to be sent via email to belinda.menezes@snehamumbai.org with the subject line: “Program Officer- FNorth”
-  **Date of publishing:** 08-Dec-2025

CORE RESPONSIBILITIES

Coordination with Government systems (BMC and ICDS)
Regular work coordination with health post staff and ICDS staff.
Organize and attend joint meetings with Health Post and ICDS staff every month.
Build partnership with local NGOs and stakeholder for to support maternal and child health services.

Timely Task Implementation

- Support to ASHA for the formation of Community Action Group.
- Formation of parent support group for ICDS services uptake.
- Organize and participate in the community awareness events and campaigning on MNCH.
- Ensure the quarterly training of ICDS and ASHA worker, with 100% participation from all representatives.

Mentioning and Support to system staff

- Providing handholding support on service delivery, documentation and community engagement.
- Mentor ASHA, CHV and Anganwadi workers on maternal newborn child health nutrition topic.
- Prepare a monthly immunization due list and support the mobilization of unimmunized children for the immunization camp.

Data and Documentation

- Help ASHA and health post staff maintain accurate RCH portal records
- Support ICDS staff in using Poshan Tracker and calibrating anthropometry equipment.
- Ensure proper data collection and usage for program planning and follow -up.
- Monthly report submission on time.

Reporting and Review

- Track field activities and document progress regularly.
- Participate in quarterly data reviews and planning meeting with UPHC, F North ward team and ICDS.
- Share updates and challenges with supervisors for follow -up action

CRITICAL TRAITS

1. Being able to speak, understand, write and read English, Hindi and Marathi.
2. Self - starting and self - monitoring abilities.
3. Comfortable and willing to work in a team, health and nutrition systems.

BEHAVIOURAL COMPETENCIES

1. Achievement mind-set and an eagerness to take initiative
2. Effective Communication, personal and interpersonal skills
3. Ability to manage change and diversity
4. Enthusiasm for community engagement
5. Sound values and work ethics

“Come and be a catalyst for innovation and positive change—apply today to shape the future with us!”