

## **ABOUT SNEHA**

SNEHA (Society for Nutrition, Education and Health Action) is a Mumbai-based non-profit organization dedicated to improving the health, nutrition, and safety of women and children living in vulnerable urban informal settlements. Our mission is to empower urban women and children through integrated health and nutrition programs, education, and advocacy.

We work through a dual approach—engaging both care seekers and care providers. At the community level, we empower women and families to become agents of change, while simultaneously collaborating with public health and safety systems to drive sustainable improvements in urban health outcomes.

SNEHA's key programs include:

- Maternal and Child Health
- Empowerment, Health and Sexuality of Adolescent
- Prevention of Violence against Women and Children
- Public System Partnership
- Palliative Care
- Livelihood Generation

Between 2016 and 2025, SNEHA directly reached over 620,555 women, children, and healthcare workers, and indirectly impacted a population of over 3.63 million across seven municipal corporations and three municipal councils in the Mumbai Metropolitan Region (MMR).

Today, SNEHA is a 500+ member organization with deep grassroots presence and a strong track record of reducing maternal and neonatal mortality, child malnutrition, adolescent anemia, and gender-based violence—key determinants of health equity for families and communities.

## **ABOUT THE PROGRAM**

'Romila Palliative Care' - supports patients with life-limiting illnesses, primarily those with cancer.

'Romila' means 'heartfelt' and symbolizes the loving, compassionate and competent care that this project hopes to provide patients to enable them to live a life of dignity and hope through their illness. It will also support their family and care-givers to help them look after the patient better, with greater assurance and confidence.

## **“WHAT’S IN IT FOR ME” (WIIFM) - AT SNEHA**

At SNEHA, our fundamental belief is that prioritizing people is key, demonstrating our strong dedication to nurturing a supportive and growth-driven atmosphere. We uphold an open-door policy that champions transparency and open dialogue. We actively invite employees to voice their ideas, feedback, and concerns, fostering a culture where innovation and teamwork can flourish.







**If you value excellence and are passionate about nurturing individuals, SNEHA is the perfect place for you!!**

For detailed Information visit our website: [www.snehamumbai.org](http://www.snehamumbai.org) and follow us on:

SNEHA - SOCIAL MEDIA HANDLES	
	<a href="https://www.instagram.com/snehamumbai_official">@snehamumbai_official</a>
	<a href="https://www.facebook.com/SnehaMumbai">https://www.facebook.com/SnehaMumbai</a>
	<a href="https://twitter.com/SNEHAMumbai">@SNEHAMumbai</a>
	<a href="https://www.linkedin.com/company/544355/">https://www.linkedin.com/company/544355/</a>
	<a href="https://www.youtube.com/@snehamumbai">@snehamumbai</a>

## **PROFILE SNAPSHOT**

### **Designation: Consultant Nurse Aide**

-  **Role:** The role focused on identifying patients, raising awareness, providing basic nursing and psychosocial support, ensuring follow-up care, linking patients to services, mobilizing community resources, and maintaining regular reporting and documentation under medical supervision.
-  **Educational Requirement:** SSC/HSC degree with Nursing Assistant course completed from a recognized institution.
-  **Experience:** Minimum 1–2 years of experience in nursing (preferred).
-  **Location:** Lokhandwala, Cooper Urban Health Centre
-  **Reports to:** Program Officer
-  **Apply:** Applications are to be sent via email to [belinda.menezes@snehamumbai.org](mailto:belinda.menezes@snehamumbai.org) with the Subject line: “Consultant Nurse Aide”

## **COMPREHENSIVE OVERVIEW OF THE POSITION**

### **DUTIES & RESPONSIBILITIES:**

- Participate in prevalence and other surveys in the chosen communities
- Raise awareness about palliative care in the community through various innovative methods as planned
- Identify palliative patients
- Build rapport and inform the patient and the family about palliative care
- Support the patient and families by providing basic nursing support and psychosocial support to the patient and family (including bereavement support)
- Provide symptom management support by sharing non-pharmacological treatment options as far as possible
- Help access and mobilize local resources from the community
- Follow up on compliance of medication
- Identify community volunteers
- Connect the patients and caregivers to the Saath-Saath Helpline and RPC.
- Provide continuous care at home under medical supervision
- Follows up on patients' and carers' needs and well-being.
- Daily reporting on activities done in the community through the means provided.
- Supporting & participating in the various documentation process, programs, trainings & events conducted at RPC, as & when required.
- Being part of the Micro planning process & exercises.

### **SKILLS & COMPETENCIES:**

- Strong communication and rapport-building skills
- Empathy and ability to provide psychosocial and bereavement support
- Community outreach, awareness generation, and volunteer mobilization
- Patient identification, follow-up, and continuity of care
- Non-pharmacological symptom management support
- Medication compliance and referral coordination
- Documentation, reporting, and data collection skills
- Teamwork and ability to work under medical supervision
- Cultural sensitivity and time management skills

**“Come and be a catalyst for innovation and positive change—apply today to shape the future with us!”**