

ABOUT SNEHA

SNEHA (Society for Nutrition, Education and Health Action) is a Mumbai-based non-profit organization dedicated to improving the health, nutrition, and safety of women and children living in vulnerable urban informal settlements. Our mission is to empower urban women and children through integrated health and nutrition programs, education, and advocacy.

We work through a dual approach—engaging both care seekers and care providers. At the community level, we empower women and families to become agents of change, while simultaneously collaborating with public health and safety systems to drive sustainable improvements in urban health outcomes.

SNEHA's key programs include:

- Maternal and Child Health
- Empowerment, Health and Sexuality of Adolescent
- Prevention of Violence against Women and Children
- Public System Partnership
- Palliative Care

Between 2016 and 2025, SNEHA directly reached over 620,555 women, children, and healthcare workers, and indirectly impacted a population of over 3.63 million across seven municipal corporations and three municipal councils in the Mumbai Metropolitan Region (MMR). Today, SNEHA is a 500+ member organization with deep grassroots presence and a strong track record of reducing maternal and neonatal mortality, child malnutrition, adolescent anaemia, and gender-based violence— key determinants of health equity for families and communities.

ABOUT THE PROGRAM

The Public System Partnership Program partners with seven municipal corporations namely Mumbai, Thane, Kalyan Dombivali, Mira-Bhayander, Vasai Virar, Bhiwandi Nizampur and Ulhas Nagar covering Mumbai Metropolitan Region and peri urban and rural areas namely Ambernath-Badlapur, Kalyan, Bhiwandi and Palghar, and recently initiated the work in Nashik district. The main purpose is to impact Maternal and Child health indicators in vulnerable populations.

The Public System partnership program has extensively worked with the municipal corporations and councils to initiate and sustain a formal emergency maternity referral system and strengthen the Antenatal Care provisions at Primary health Centres for mothers and newborns, focusing on improving the status of maternal and neonatal health services. Along with the system-strengthening component, community mobilization and building community ownership was also given high priority. The program has expanded to Palghar (Bhatane, Parol, Kaman, Vareshwari PHCs) since 2023.

“WHAT’S IN IT FOR ME” (WIIFM) - AT SNEHA

At SNEHA, our fundamental belief is that prioritizing people is key, demonstrating our strong dedication to nurturing a supportive and growth-driven atmosphere. We uphold an open-door policy that champions transparency and open dialogue. We actively invite employees to voice their ideas, feedback, and concerns, fostering a culture where innovation and teamwork can flourish.

If you value excellence and are passionate about nurturing individuals, SNEHA is the perfect place for you!!

For detailed Information visit our website: www.snehamumbai.org and follow us on:

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PROFILE SNAPSHOT

Designation: Community Organiser

- **Role:** The Community Organiser will closely work with PHC, Sub Centre Staff and ASHAs. Observe weekly Antenatal clinics, conduct Joint visits in the community with ASHAs, Conduct Health Talk, Participate Community Meeting-Events to ensure service provision and uptake.
- **Educational Requirement:** HSC
- **Experience:** 3-5 Years
- **Location:** Palghar (Kaman, Bhatane & Parol Primary Health Centre in vasai virar region)
- **Reports to:** Program Officer
- **Apply:** Applications are to be sent via email with the Subject line: “Community Organiser”

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CORE DUTIES

- Coordinate and build rapport with the health facility staff and the community stakeholders/ ASHAs to build ownership.
- Observe and identify gaps during antenatal care clinics at the PHCs and sub-centres for further intervention.
- Support the ASHAs to visit reluctant cases and Behavior change communication (BCC) to access the services at health facility.
- Support ASHAs to conduct MATA Baithaiks in the community by identifying the needs.
- Conduct regular awareness health talks at the PHCs and community on ANC/ PNC, Immunization, Family planning, nutrition and allied topics.
- Support Program Officer in arranging training & meetings with the health facility staff and capacity building of ASHA workers
- Capture regular data in the Commcare and data sheets
- Capture and share case stories from the field on a monthly basis
- Attending monthly, weekly team meetings and actively participation in the discussions. Attending monthly meetings in centre office, training, workshops as and when planned.
- Plan and participate actively in the community / Health post events.
- Building capacities of ASHA workers for error free and timely documentation, community mobilization, facilitation skills etc.
- Sharing work experiences in the team meetings, common meetings for further learnings of the colleagues
- Formation of Jan Arogya Samitis and participating in the meetings to making the samitis active and increase the stakeholder engagement.

CRITICAL TRAITS:

- Empathy towards community issues
- Sensitive understanding of the community
- Ethical approach and integrity in work
- Flexibility and adaptability
- Attention to details
- Trust worthiness

BEHAVIOURAL COMPETENCIES:

- Strong communication, facilitation and interpersonal communication skills
- Stakeholder engagement and relationship/ building
- Problem solving ability
- Critical Thinking

WORK REQUIREMENTS:

- Personal vehicle for travel.
- Familiarity with services provided at the health facilities.
- Experience in community mobilization.

"Come and be a catalyst for innovation and positive change-apply today to shape the future with us!"