

ABOUT SNEHA

SNEHA (Society for Nutrition, Education and Health Action) is a Mumbai-based non-profit organization dedicated to improving the health, nutrition, and safety of women and children living in vulnerable urban informal settlements. Our mission is to empower urban women and children through integrated health and nutrition programs, education, and advocacy. We work through a dual approach—engaging both care seekers and care providers. At the community level, we empower women and families to become agents of change, while simultaneously collaborating with public health and safety systems to drive sustainable improvements in urban health outcomes.

SNEHA's key programs include:

Maternal and Child Health

Empowerment, Health and Sexuality of Adolescent

Prevention of Violence against Women and Children

Public System Partnership

Palliative Care

Between 2016 and 2025, SNEHA directly reached over 620,555 women, children, and healthcare workers, and indirectly impacted a population of over 3.63 million across seven municipal corporations and three municipal councils in the Mumbai Metropolitan Region (MMR).

Today, SNEHA is a 500+ member organization with deep grassroots presence and a strong track record of reducing maternal and neonatal mortality, child malnutrition, adolescent anemia, and gender-based violence —key determinants of health equity for families and communities.

ABOUT THE PROGRAM – PREVENTION ON VIOLENCE AGAINST WOMEN AND CHILDREN

SNEHA's Program on Prevention of Violence against Women and Children aims to develop high-impact strategies for primary prevention, ensure survivors' access to protection and justice, empower women to claim their rights, mobilise communities around 'zero tolerance for violence', and respond to the needs and rights of excluded and neglected groups. The Program prioritises enhanced co-ordination of the state response to crimes against women through convergence approach that works with government and public systems to reinforce their role in assuring basic social, civil and economic security. Primary preventive interventions are carried out through community outreach programs and campaigns. Secondary interventions for survivors of violence are provided through a comprehensive service-oriented system.

“WHAT’S IN IT FOR ME” (WIIFM) - AT SNEHA

At SNEHA, our fundamental belief is that prioritizing people is key, demonstrating our strong dedication to nurturing a supportive and growth-driven atmosphere. We uphold an open-door policy that champions transparency and open dialogue. We actively invite employees to voice their ideas, feedback, and concerns, fostering a culture where innovation and teamwork can flourish.

If you value excellence and are passionate about nurturing individuals, SNEHA is the perfect place for you!!

For detailed Information visit our website: www.snehamumbai.org and follow us on:

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PROFILE SNAPSHOT

Designation: Program Officer

-  **Role:** Building capacity of volunteers on gender based violence related issues. Creating a pool of community volunteers (Men, Mitras and Youth) who will become advocates in the community to sustain work at community level.
-  **Educational Requirement:** Minimum BSW/ MSW preferred
-  **Experience:** Minimum of 3 years of relevant experience in NGO
-  **Location:** Govandi/Dharavi
-  **Reports to:** Program Coordinator
-  **Apply:** Applications are to be sent via email to damini.pandey@snehamumbai.org with the Subject line: “Male Program Officer- Govandi/Dharavi”
-  **Date of publishing:** 08-Jul-26

CORE RESPONSIBILITIES

I. Engagement with community volunteers

- Conducting monthly meeting and sessions with volunteers and engage them in the community
- Mobilize and engage volunteers in community level events on health and nutrition and GBV.
- Guide community volunteers to lead Individual/collective actions in the community.
- Conduct training and capacity building of the team/ Community volunteers.
- Support and guide volunteers in organizing awareness campaigns on the issue of gender based violence

II. Engagement with stakeholders

- Link the volunteers with police, Health systems, DLSA
- To coordinate with Health post, ICDS and police for convergence while conducting community Meetings and events.
- To coordinate with local groups of youth, CBOs and NGOs to network to collaborate activities.
- Participate in team discussion, stakeholder's meetings for program implementation
- Link volunteers to social protection schemes and ensure its uptake in coordination with SPS team

III. Engagement with community groups

- Ensure formation of men's groups in the community.
- Ensure formation and sustainability of Youth theater group by regular training, meetings and follow ups.
- Ensure mobilization and awareness among men to sustain Men's work of PVWC Program in the community
- Ensure regular meetings, workshops and follow ups with Mitras.

IV. Documentation:

- Maintain beneficiaries and households level data in CommCare/Superset and if required in physical registers/book
- Area mapping documentation, household and beneficiary registration
- Prepare case stories on monthly basis
- Prepare a monthly calendar of activities/events
- Any other tasks based on programmatic requirement

CRITICAL TRAITS

1. Hindi- and Marathi-speaking proficiency
2. Unflinching commitment to gender equality and women's rights
3. Ability to put aside personal biases and religious/cultural/social/economic upbringing or values when working with survivors of violence
4. Strong sense of empathy
5. Sound values and work ethics
6. Willingness to work late and on weekends, if necessary for a case

BEHAVIOURAL COMPETENCIES

1. Effective communication and interpersonal skills
2. Ability to manage change and diversity
3. Enthusiasm for community engagement and networking
4. Negotiation and persuasion skills

DESIRABLE

- Prior experience in working with survivors of gender-based violence.

WORKING REQUIREMENTS

- Working hours can get extended-like late evening and weekends

“Come and be a catalyst for innovation and positive change—apply today to shape the future with us!”