

ABOUT SNEHA

SNEHA (Society for Nutrition, Education and Health Action) is a Mumbai-based non-profit organization dedicated to improving the health, nutrition, and safety of women and children living in vulnerable urban informal settlements. Our mission is to empower urban women and children through integrated health and nutrition programs, education, and advocacy.

We work through a dual approach—engaging both care seekers and care providers. At the community level, we empower women and families to become agents of change, while simultaneously collaborating with public health and safety systems to drive sustainable improvements in urban health outcomes.

SNEHA's key programs include:

- Maternal and Child Health
- Empowerment, Health and Sexuality of Adolescents
- Prevention of Violence against Women and Children
 - Public System Partnership
- Palliative Care

Between 2016 and 2025, SNEHA directly reached over 620,555 women, children, and healthcare workers, and indirectly impacted a population of over 3.63 million across seven municipal corporations and three municipal councils in the Mumbai Metropolitan Region (MMR). Today, SNEHA is a 500+ member organization with deep grassroots presence and a strong track record of reducing maternal and neonatal mortality, child malnutrition, adolescent anemia, and gender-based violence— key determinants of health equity for families and communities.

ABOUT THE PROJECT

Maternal and Child Health – Strategy and Implementation (MCH-SI) – Building Bridges is a direct intervention program working in 10,000 households in Bhiwandi since 2016, in collaboration with the public health and nutrition systems. It spans 12 intervention areas, covering 5 health posts and the Indira Gandhi Memorial Hospital. The program aims to improve the health and nutrition of women and children in underserved urban communities, focusing on

Married Women of Reproductive Age (19–49 years): antenatal/postnatal care and family planning counseling.

Children (0–6 years): immunization, nutrition, home-based care for low-birth-weight babies, breastfeeding support, and management of infectious diseases.

The MCH team, frontline workers, and volunteers conduct home visits, counseling, and community awareness drives (street plays, exhibitions, campaigns) on breastfeeding, complementary feeding, immunization, and hygiene. They also strengthen the public health system through immunization camps, volunteer training, and capacity building of ICDS Sevikas and ASHAs.

"WHAT'S IN IT FOR ME" (WIIFM) - AT SNEHA

At SNEHA, our fundamental belief is that prioritizing people is key, demonstrating our strong dedication to nurturing a supportive and growth-driven atmosphere. We uphold an open-door policy that champions transparency and open dialogue. We actively invite employees to voice their ideas, feedback, and concerns, fostering a culture where innovation and teamwork can flourish.

If you value excellence and are passionate about nurturing individuals, SNEHA is the perfect place for you!!

For detailed Information visit our website: www.snehamumbai.org and follow us on:

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PROFILE SNAPSHOT

Designation: Community Organizer

-  **Role:** Planning and implementing project activities in coordination with Program Officer (PO) and field team. Building and sustaining effective rapport with different stakeholders including health facilities staff and community members.
-  **Educational Requirement:** 12th Passed
-  **Experience:** Minimum 1-2 years of relevant experience in community development with any of the two of the thematic area (maternal & child health, family planning and working with social welfare dept of govt.). Freshers with strong volunteer experience in the same field may also apply
-  **Location:** BHIWANDI NIZAMPUR CITY MUNICIPAL CORPORATION (BNCMC). Willingness to travel within Mumbai and willing to participate for exposure visits in other states of India.
-  **Reports to:** Program Officer
-  **Apply:** Applications are to be sent via email to belinda.menezes@snehamumbai.org with the Subject line: "Community Organizer- BBD"
-  **Date of publishing:** 18th Aug 2026

COMPREHENSIVE OVERVIEW OF THE POSITION

This role is responsible for planning, coordinating, and monitoring field activities to strengthen maternal and child health interventions. The position involves leading community mobilization efforts, building the capacities of health staff and volunteers, supporting referral linkages, and ensuring effective engagement with stakeholders.

CORE DUTIES

1. Community Outreach & Home Visits

- Conduct regular home visits to children, pregnant and lactating women, and families.
- Support protocol-based RMNCH (Reproductive, Maternal, Newborn and Child Health) visits.
- Conduct menstrual surveillance and identify pregnant women for early registration.
- Form and strengthen community groups and facilitate regular community meetings.

2. Maternal, Child Health & Nutrition

- Monitor child health, growth, and nutrition, including anthropometric assessments of low birth weight (LBW) children.
- Provide counselling on maternal health, child health, nutrition, immunization, breastfeeding, and family planning.
- Identify high-risk mothers and children, facilitate timely referrals, and ensure follow-up of health services.
- Mobilize families for immunization, growth monitoring, antenatal and postnatal care, and other essential health services.

3. Community Mobilization & Volunteer Engagement

- Identify, mobilize, and mentor community volunteers and ASHAs.
- Conduct regular volunteer meetings, trainings, and supportive supervision.
- Build volunteers' capacities on health, nutrition, community mobilization, and facilitation skills.
- Strengthen linkages between volunteers and government health systems to improve service delivery.
- Support volunteers during home visits and community events to enhance outreach and community participation.

4. Coordination & Stakeholder Engagement

- Coordinate with ICDS, ASHAs, Anganwadi Workers, health facilities, and other community stakeholders.
- Support joint field visits, special health days, and community-based events.
- Facilitate community participation through group meetings and promote access to health and social protection services.

5. Documentation & Reporting

- Maintain beneficiary records and update program data regularly using CommCare and other reporting formats.
- Prepare monthly case stories and maintain volunteer-related documentation.
- Ensure timely and accurate reporting of field activities, referrals, and program outcomes.

CRITICAL TRAITS

- Fluency in Marathi and Hindi (Basic English preferred)
- Ability to work in community and field settings
- Basic documentation and record-keeping skills
- Willingness to travel within assigned villages/communities
- Interest in community health and social development
- Ability to coordinate with ASHAs, Anganwadi Workers, and community volunteers

BEHAVIORAL COMPETENCIES

- Good communication and interpersonal skills
- Ability to build rapport with community members and frontline workers
- Teamwork and collaboration
- Willingness to learn and take initiative
- Responsible, reliable, and adaptable
- Basic problem-solving skills

“Come and be a catalyst for innovation and positive change—apply today to shape the future with us!”